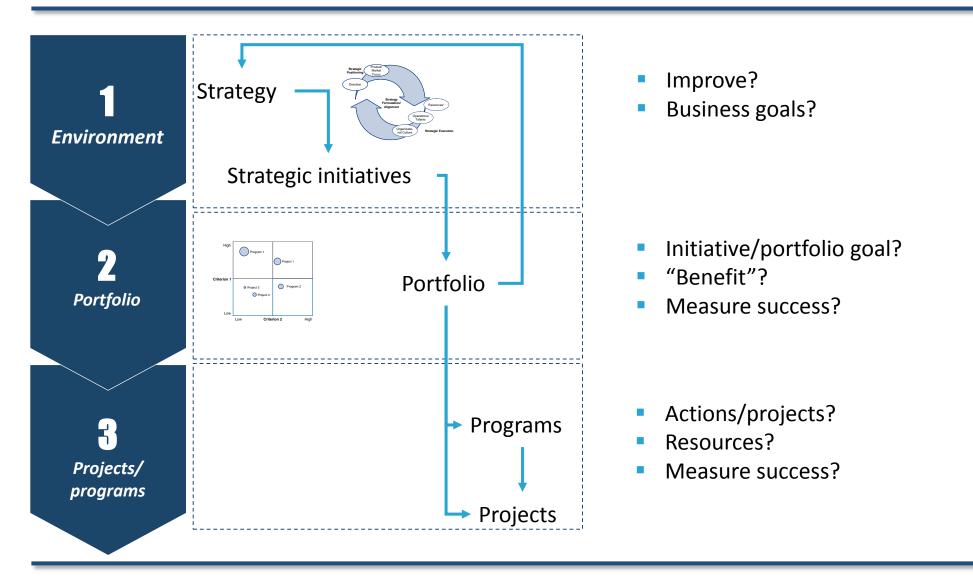
Connecting Portfolio Management and Successful Strategy Execution

Executive Summary



Context: Strategy execution is the implementation of a defined strategy. For execution it is cascaded into an actionable program/ project portfolio.





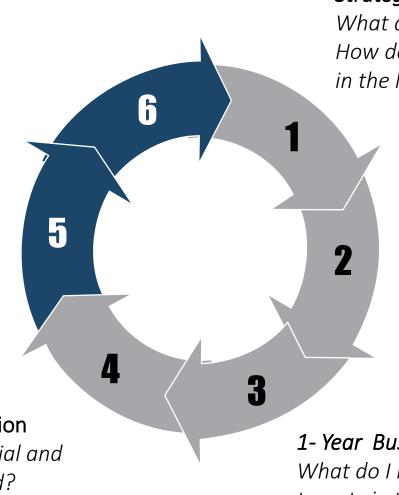
Context: Strategy execution covers the last two elements of the business management cycle.

Performance Management

How do I measure success? Have I been successful?

Execution Management *How do I get things done, efficiently?*

Resource Planning & Allocation *How do I allocate my financial and human resources to succeed?*



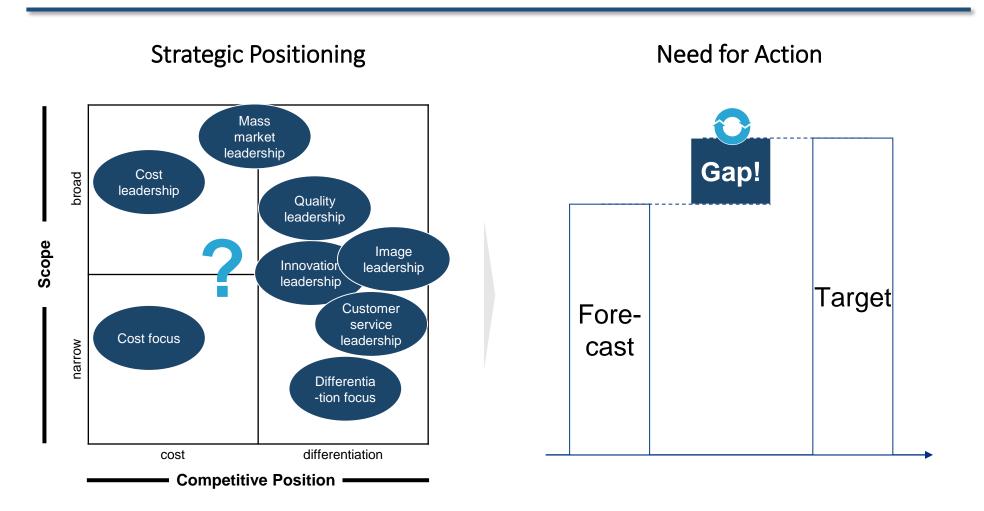
Strategy Development What do we want to achieve? How do I want to reach my targets in the long term?

> Strategy and KPI Cascading What are my core KPIs? How do we ensure strategic alignment across all sectors?

1- Year Business Planning What do I need to do to reach my targets in the short term?



Context: The size and shape of a strategy program depends on the gap and resulting "need for action".





4

In summary: What are the top five elements to unleash strategy execution performance?

Integration of strategy execution and regular operations



Clear objectives, concrete measures, clear consequences



Integrated impact and progress reporting



Benefit tracking for each portfolio



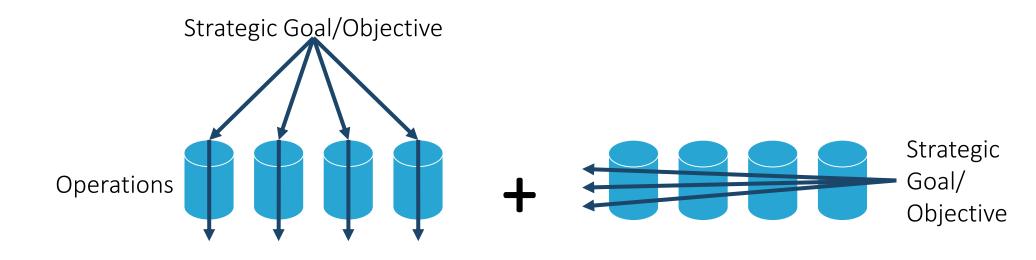
Planning integration and prioritization within portfolio



Cross-entity initiatives need to integrate with regular business.

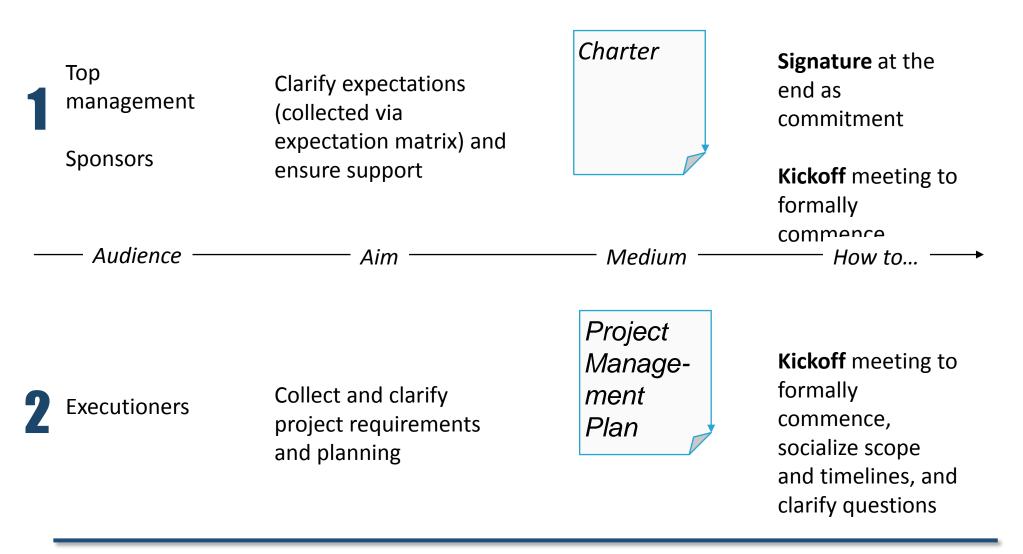
Regular Business Operations

Cross-Entity Topics

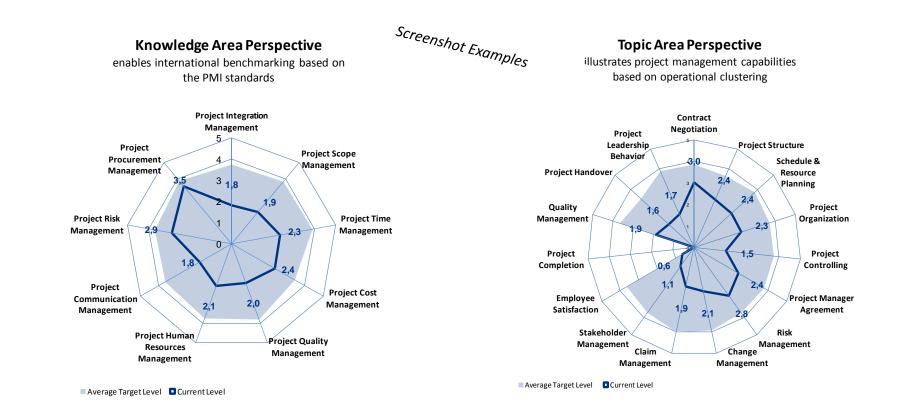




Alignment with day-to-day business structures relies on two processes: top stakeholder management and execution planning.

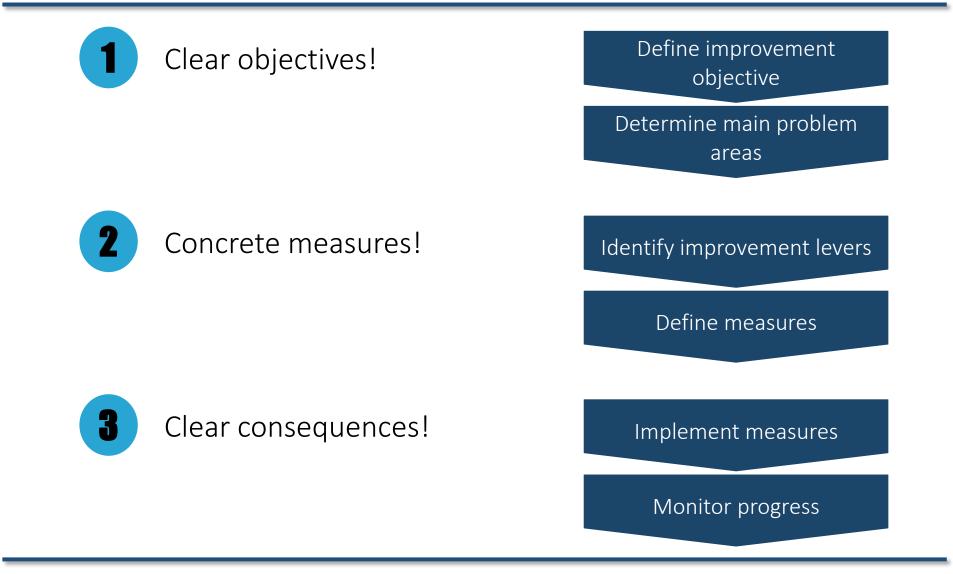


To minimize risks and ensure seamless handover the "Program Health Check" identifies risks and areas of improvement within the portfolio.



- Objective and comprehensive 360°-project review to identify current strengths and weaknesses.
- Increase transparency and quality to reduce risks for current and future activities.
- Improve operational management in the identified gap areas.

2 To ensure business relevance follow three steps.



9

2 The "Strategy Execution Framework" ensures a systematic and comprehensive approach.

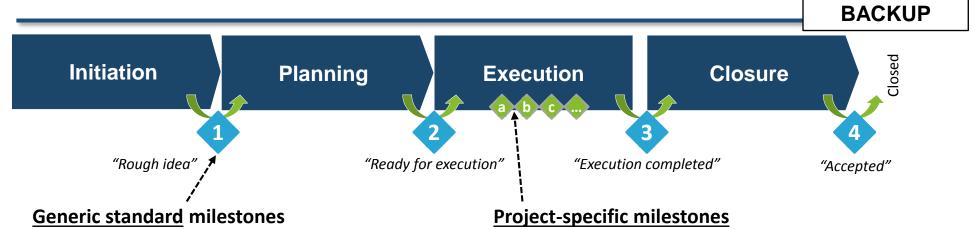
| Transformation Program Management | | | | | |
|--|--|--------------------------------|------------------|--|--|
| Initiate & Plan | Mobilize | Manage & Implement | Review & Improve | Close | |
| Objectives Improvement Object Sponsor expectation | ons Stra Opera | tegic KPIs ational KPIs | Capabilities | Measures Levers Measures Milestones | |
| Monitoring System | Reporting | Data Repository | | | |
| Benefit Management Business Case Governance & Stakeh Governance | Financial older Management Processes | Non-Financial Communication | | | |
| | | | | | |

3 Metrics/ Transparency: Integrated strategy management by tracking impact and progress.





3 Track activity timelines against plan via standard ("stage gates") and project-specific milestones...



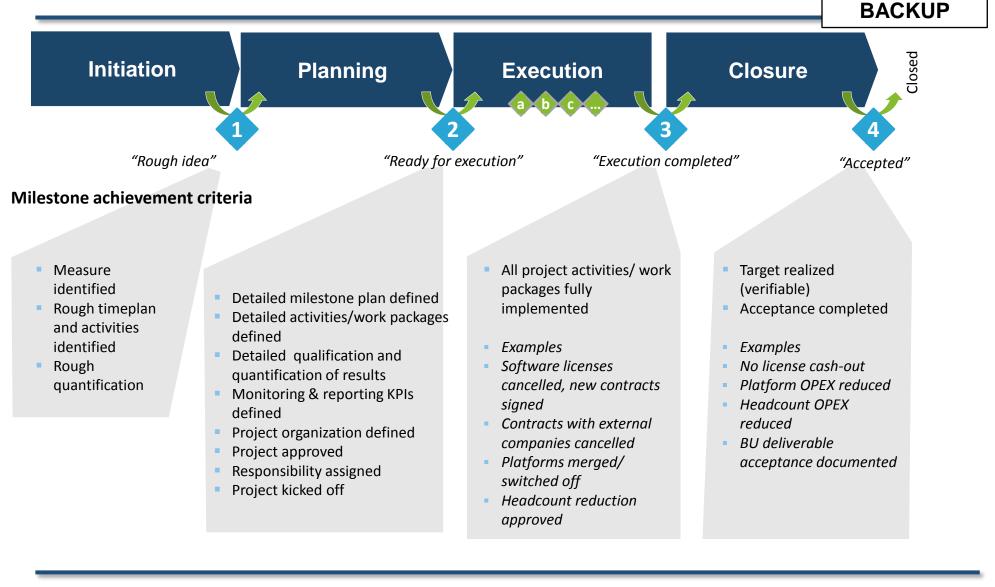
- Generic "stage gate" milestones are valid for every project
 - Consistency on top level tracking
 - Comparability between projects
- At the end of every major project phase
- "Stage gates":
 - Stage gate 1: Rough idea of project
 - Stage gate 2: Project completely planned and ready for execution
 - Project execution completed
 - Project accepted and officially completed

- For execution phase
- Depend on project or workpackage activities

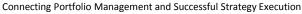




3 ...to ensure consistency and comparability across projects, programs in portfolio.
Milestone achievement criteria:



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3 Integrated dashboards create required transparency for decision making.



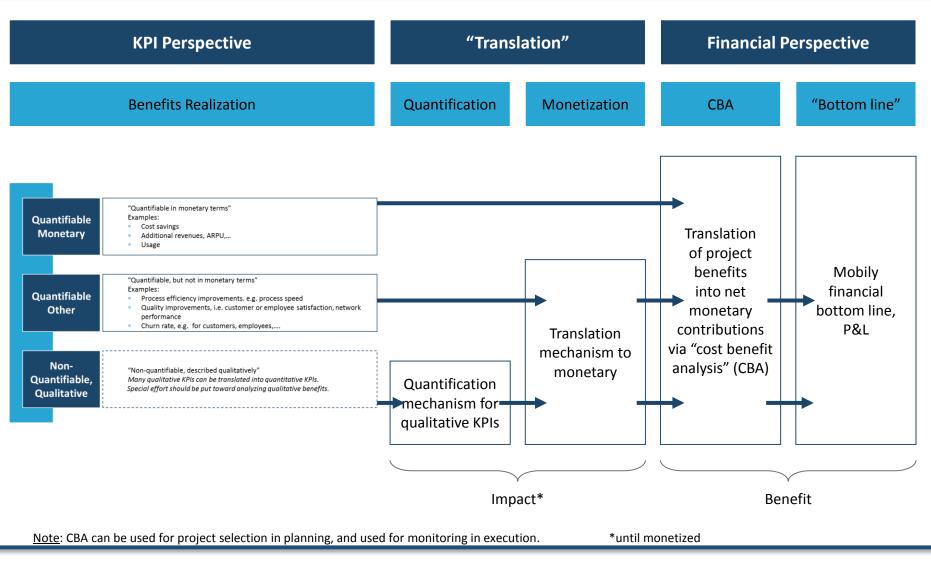


Metrics/ Benefit Management: All efforts undertaken need to pay off financially.

| Quantifiable Monetary | "Quantifiable in monetary terms" Examples: Cost savings Additional revenues, ARPU, Usage | <u>Financial</u> <u>Perspective</u> |
|--------------------------------------|--|--|
| Quantifiable Other | "Quantifiable, but not in monetary terms" Examples: Process efficiency improvements. e.g. process speed Quality improvements, i.e. customer or employee satisfaction, network performance Churn rate, e.g. for customers, employees, | Non-financial Perspective |
| Non- Quantifiable, Qualitative | "Non-quantifiable, described qualitatively" Many qualitative KPIs can be translated into quantitative KPIs. Special effort should be put toward analyzing qualitative benefits. | Quantify |

Metrics/ Benefit Management:

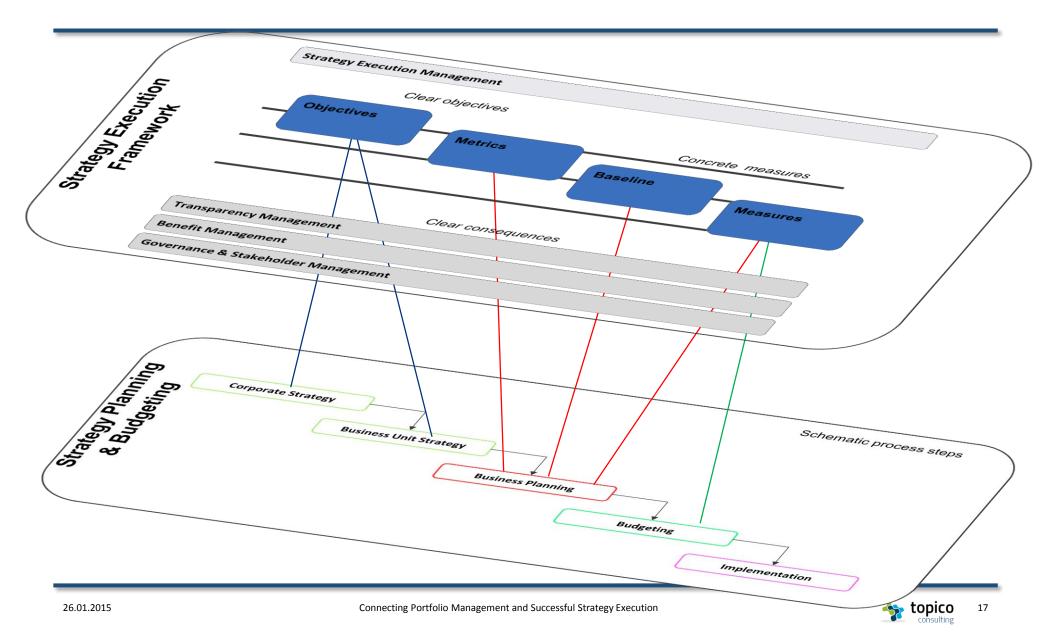
Benefits are ultimately translated into a monetary "bottom-line".



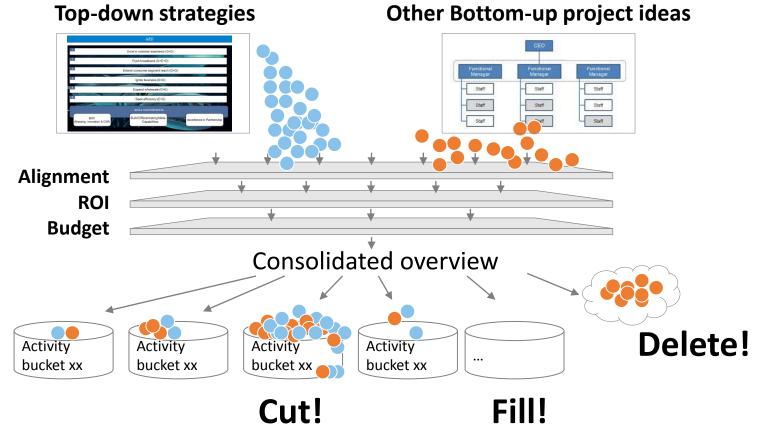
Connecting Portfolio Management and Successful Strategy Execution



5 Strategy Planning and Execution are linked to ensure implementability.



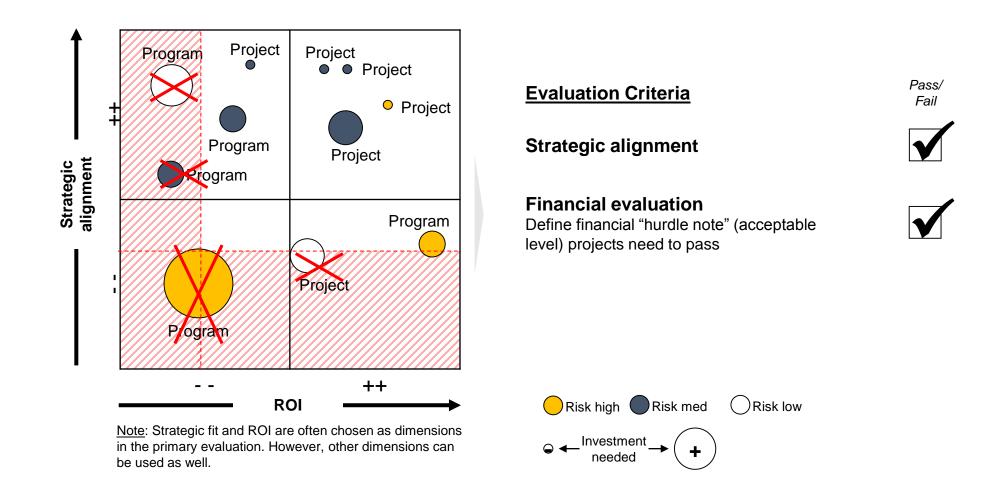
5 Activity prioritization evaluates, ranks and balances portfolio activities for budgeting.





Evaluation: Projects have to comply with "minimum criteria". They must be in line with goals and financially feasible.

EXAMPLE

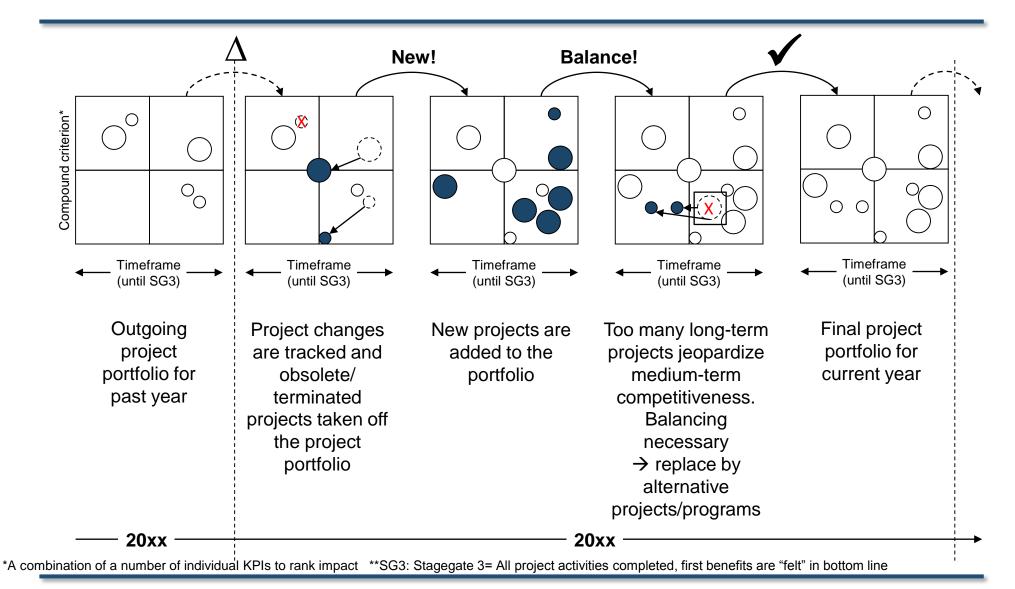


*A combination of a number of individual KPIs to rank impact **SG3: Stagegate 3= All project activities completed, first benefits are "felt" in bottom line

5



5 Balancing: The project portfolio has no limited duration and it continuously balances shifting project/investment opportunities.





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